



GREAT CHANGES ARE COMING



YOUR REFUSE COLLECTION IS GETTING AN UPGRADE!

Every residence and business generates trash and garbage that requires attention on a regular basis to maintain cleanliness, safety and health in the home, workplace and our community. There are a lot of exciting things happening **IN VINTON** and we want to make our town look the best it can for our citizens, as well as our visitors. Vinton Town Council adopted a new Ordinance relating to our solid waste effective April 1, 2019 and we want you to be aware of some key changes to our current solid waste collection. **NOTE:** There will be no changes to the current recycling and bulk services at this time.

❖ **NEW REFUSE CARTS TO BE PROVIDED BY THE TOWN**

- A 96-gallon refuse cart will be issued by the town and delivered by our vendor beginning the week of March 4, 2019 to each residence and business that is currently receiving town refuse collection service
- Residential customers may request one (1) additional cart at a rental rate of \$5.00 per month.
- Business customers may request up to two (2) additional carts at a rental rate of \$5.00 each per month.
- After 30-day period, customers who desire a smaller cart may request to replace 96-gallon refuse cart with a 64-gallon refuse cart on a first come, first serve basis.
- Customers desiring to discard their current refuse cart may place their empty cart(s) upside down at the curb on their regular collection day beginning Monday, April 8th until Friday, April 19th

❖ **USE OF TOWN-ISSUED REFUSE CARTS IN AREAS OUTSIDE OF DOWNTOWN**

- Refuse must be bagged and placed in the town-issued refuse cart to be collected.
- Only refuse placed in the town-issued refuse cart will be picked up.
- Refuse carts shall be removed from the street no later than 7:00 a.m. of the day following collection.

❖ **PENALTIES FOR NONCOMPLIANCE**

In order to maintain cleanliness, safety and health in the home, workplace and our community, customers will be required to follow the regulations in our new Solid Waste Ordinance. Customers failing to comply with these regulations will be subject to penalties as established by Town Council as follows:

- **First Violation** – Issuance of a warning notice to customer.
- **Second Violation** – The refuse shall not be collected on the date of the violation and a second warning notice will be issued to the customer.
- **Third Violation** – The refuse shall not be collected on the date of the violation and an affidavit shall be prepared and the code enforcement officer shall issue a criminal citation for the infraction to the responsible occupant or owner.
- **Penalty** - Any violation under these articles, except for violation of Section 78-16 of Town Code in which a criminal citation is issued shall be punished as a class 4 misdemeanor.

**Additional information can be obtained by visiting the
Town website at www.vintonva.gov or
by contacting the Public Works Department at (540) 983-0646**